

Berkshire and Franklin MRC Frequently Asked Questions (FAQs)



Where do I send my CORI Authorization Form?

You have two options:

1. You may have your form notarized and send it to the address on the bottom of the form or
2. You may scan and email your CORI form to Carmela@wmmrc.org with a picture of your drivers license without notarization, **but you STILL have to mail a hard copy with your signature** to the address on the form as the State requires your original signature.

I recently submitted a CORI for my school/job. Can you use that one?

No. There is a specific form for the MRC/MAResponds.

Do I have to complete any training before I can volunteer?

Yes, there are training requirements. They can be found at www.wmmrc.org/training and completed online. You will not receive invitations to volunteer until your background check and training are complete.

How do I get an ID Badge?

Please go to www.idcreator.com/custom-id-designs/mrc-id-card to order your MRC ID badge. Badge and lanyard will cost \$11.54 and you can choose your own shipping method. **Volunteers will be asked to demonstrate that they've ordered a badge prior to being scheduled to volunteer.**

I registered and was notified that I am Accepted into the MRC, but I haven't gotten an email yet about volunteering. What should I do?

MRC Emails are sent via MAResponds only after you have completed your application (CORI/ Training). If you do not see an email, it might be in your spam or junk email folder. Check there for an email from (sender) Franklin MRC or Berkshire MRC-DART or sometimes from Carmela Lanza-Weil. And adjust settings so these emails do not end up in spam.

How will I hear about volunteer opportunities?

You will receive an email from MAResponds when opportunities are available. In each email there is a 'response option' that, when clicked upon, let's us know you received and read the email. Please reply as quickly as possible, as the window for responding on some requests is time-sensitive. If you select a responder and it says your response cannot be recorded, that means the 'window' has closed for that particular email. You can always reach out to the unit coordinator by email at Carmela@wmmrc.org with additional questions about this.

I tried to respond to a volunteer opportunity but I couldn't. What happened?

Because the MRC/MAResponds activities are sometimes time-sensitive, the timeframe for indicating your availability is limited. Your response cannot be recorded after that timeframe expires.

I responded that I was available to volunteer, why did I never hear back?

Even though you said you were available, it does not mean you will be scheduled to volunteer. Sometimes our response exceeds demand, so you may not always get scheduled for every opportunity to which you respond. We do our best to notify all our volunteers either way, but sometimes other priorities take precedent.

Who is my point person? Carmela and Corinne work together to coordinate the volunteer responses in Berkshire and Franklin Counties. They are both available to receive your inquiries. Generally speaking, any questions will go to Carmela at Carmela@wmmrc.org (email strongly preferred) or 503-750-1439.

Have more questions?

We have tried to anticipate your questions in this list of FAQs. If you still have questions or need help, please contact Carmela (carmela@wmmrc.org)